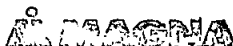


On line assistance on the 27/11

Our technician connected on the 27/11 because the internal loader was blocked. The issue was related to lost encoder positions on the forks. This was caused by previous handling performed on the system.

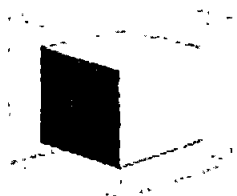
Our technician forced one signal in the PLC to unlock the movements of the internal loader.

All movements were then tested in manual mode with the client (lifting, translation, etc.). After his intervention the furnace was working correctly and production could be restarted.

	
Cod.For.	<u>91005236</u>
10 DIC. / 2025	
"Ricevuto con riserva e verifica"	
Firma	<u>[Signature]</u>
Leggibile	<u>[Signature]</u>

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Date : 17/12/2025



ECM
AFTER SALES SERVICE GROUP

INTERVENTION / ACTIVITE

MAGNA ORDER 4500722979

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